

Visitors Visual Story



When you get to the museum

There is a 'Hertford Museum' sign hanging outside the museum and the name is also written above the windows. The museum is free. You do not need a ticket.



When you walk through the front door, there is another pair of green doors which will open automatically for you. The doors open inwards.



On a very hot day, these doors may already be in the open position.

When you come in

When you enter the museum, the reception desk will be in front of you just slightly to the right. There will be a person there. They work for the museum and they can help you if you have a question.



There may be other people in the museum. They might be in normal clothes or in school uniform or in costume. You do not need to worry about this. They might sometimes be a bit loud or laughing.

You might want to visit the museum on a Friday when there are no school groups visiting, as this is our quietest day of the week.

What to do when you are in a museum

The museum contains many objects about the history and people of the town of Hertford. There are different rooms for you to explore.

The Temporary Exhibition Gallery is on the ground floor. The exhibitions in here will change so the exhibits may not be the exact same ones when you visit.



The Early Days exhibition is also on the ground floor. This has objects and information about how people used to collect in the early 19th century.



There is an interactive screen where you can find out more information about the objects on display.



There is a Discovery Station for children to choose objects they like and take around the museum. There are also pencils, activity sheets and clipboards.



These resources are free to use. Please return them to the Discovery Station after you have used them.

Getting to the first floor

Go up the staircase to get to The History of Hertford exhibition on the first floor.



At the top of the stairs you can go left or right to enter the exhibition space. Turn left if you want to start with the timeline.

There is a step-free way to access the first floor and the raised level for the garden, toilets and The Andrews Room (where activities and events sometimes take place.)



The History of Hertford exhibition contains information and objects relating to life and people in Hertford.



There is limited natural light from the windows which are fitted with blinds. The artificial lighting does make a low humming noise. Please ask the person at the reception desk if you would like the lights switching off during your visit and they will be happy to help you.



The children's shopping role play area does get busy at times. Children playing here may be noisy. This area is usually quietest between 12-2pm.



Some parts of the exhibition space are quite dark, particularly in the corners away from the windows.



If you need the toilet

There are three gender neutral toilets on the ground floor. One of these is a large accessible toilet.



In the toilets there are hand dryers. These are loud and noisy. There are no paper towels available.

Some people may wish to bring their own hand towel instead or ear defenders.



Places to go for quiet

If you would like somewhere quiet to sit during your visit you may go into the museum garden.



The garden can also be accessed through the fire exit doorway.



There are three benches in the garden. You can sit on these when the weather is dry.



At the end of your visit, you might want to buy something from the museum shop on the ground floor.





HERTFORD MUSEUM

Inspiring Generations

We hope you will enjoy yourself at Hertford Museum.
You can tell us about your visit if you would like to.
When you get home, you can write us a letter, draw a
picture or send us an email at:
enquiries@hertfordmuseum.org.uk

Our address is:
Hertford Museum
18 Bull Plain
Hertford
SG14 1DT

Please be aware that exhibitions change so the
exhibits may not be the exact same ones when you
visit.

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